



Est.  
1961



Your award-winning  
one-stop-shop for  
Packing, Freight  
and Logistics





# Thank you for your interest in our company.

The following documents have been collated to satisfy the general requirements of potential and new customers. This information is gathered from the Business and Quality Management System and is not a controlled document, however, it is reviewed and updated on a regular basis.

## A small bit of history

---

 John Pipe Ltd was established in 1961 by Mr.F.J. Pipe in Newport, South Wales as an export packing company. In 1978 additional premises were opened in Poole and the Company moved to the present premises in 1983. During 2002 John Pipe Ltd acquired a local freight forwarding business, which for a time, operated separately, however.

 In 2017, Managing Director David Pipe, started his retirement planning. David appointed the now current Managing Director Nathan Kennedy to take over his role. In 2019, with David Pipe now fully retired, the ownership of the business was passed to Nathan and his family.





# Company-Wide Practices

The company operates a Quality Management System assessed by NQA to ISO 9001:2015. We also have authorisation to design and pack equipment for the UK MoD under its MPAS scheme.

All transactions handled by us are subject to the Standard Trading Conditions of the British International Freight Association (Current Edition), a copy of which is available upon request.

We operate using treated wood included in the "United Kingdom Wood Packaging Material Marking Programme", our certificate numbers are FC0095 & FC0096. Materials provided within this scheme are accepted worldwide

 Hampshire Hub | 023 8036 0100

 Dorset Hub | 01202 715888  [johnpipe.co.uk](http://johnpipe.co.uk)  
click me! 

Any Item, Anywhere.



# An overview of John Pipe Limited

T/A John Pipe International:

VAT Reg. No. 134 2132 17 | Incorporated: 13/12/1961  
Co. number: 710494 | Employees: 40 | BIFA No. 532

## 📍 Head Office

Tel: 01202 715888

380 Ringwood Rd  
Poole,  
Dorset,  
BH12 3LT

## 📍 Chandler's Ford Branch

Tel: 02380 360100

Mayflower Close  
Chandler's Ford Industrial Estate  
Eastleigh,  
Hampshire,  
S043 4AR



## Managing Director

Nathan Kennedy  
nathan.kennedy@johnpipe.co.uk

## Works Director (Hampshire branch)

Jon Felton  
jon.felton@johnpipe.co.uk



**Stevie Gold Award Winner**  
Manufacturing Company of  
the Year 2024



**Winners 2024**  
Freight Transport  
Specialist of the Year



**TITAN Gold Award**  
2024 Winner  
Business to Business



**Southern Business Award**  
Best Air & Land Freight Forwarding  
Company 2024 South England

## Remittance Advice:

Please send remittance advice details  
to: [purchase-invoices@johnpipe.co.uk](mailto:purchase-invoices@johnpipe.co.uk)

# Certificate of Registration



This is to certify that the Quality Management System of:

**John Pipe International**

380 Ringwood Road, Poole, Dorset, BH12 3LT, United Kingdom

(Central function listed above. See appendix for additional locations) applicable to:

**Export packing and freight forwarding services. Defence packing, design, production and supply of packaging including timber/plywood cases and containers. Certificated to MPAS – System for Military Packaging Design and Manufacturing Approval to MPAS for self produced designs and designs from other parties**

has been assessed and registered by NQA against the provisions of:

**ISO 9001:2015**

This registration is subject to the company maintaining a quality management system, to the above standard, which will be monitored by NQA



Managing Director



Certificate No.	6859
ISO Approval Date:	1 August 1995
Reissued:	30 October 2023
Valid Until:	18 October 2026
Prior Cycle Exp Date:	19 October 2023
EAC Code:	06, 31



**Customer  
Site Packing**



**Collection**



**Packing at  
our sites**



**Despatch**



**Pick & Pack  
Storage**

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This is to certify that the Quality Management System of:

**John Pipe International**

Mayflower Close, Chandler's Ford, Eastleigh, Hampshire, SO53 4AR, United Kingdom

(This certificate is part of a multi site registration refer to certificate 6859 for additional info.)  
applicable to:

**Production of packaging and containers for UK and Export use; freight forwarding by air and sea**

has been assessed and registered by NQA against the provisions of:

**ISO 9001:2015**

This registration is subject to the company maintaining a quality management system, to the above standard, which will be monitored by NQA

Managing Director



Certificate No.	6859/1
ISO Approval Date:	23 January 1996
Reissued:	30 October 2023
Valid Until:	18 October 2026
Prior Cycle Exp Date:	19 October 2023
EAC Code:	06, 31



- Case Design
- Case Manufacture
- Painted Cases
- Waterproof Cases

# Bespoke Protection: Expertly-Crafted Cases for Every Export

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Certificate of Registration



This is to certify that the Environmental Management System of:

**John Pipe International**

380 Ringwood Road, Poole, Dorset, BH12 3LT, United Kingdom

(Central function listed above. See appendix for additional locations) applicable to:

**Export packing and freight forwarding services. Defence packing, design, production and supply of packaging including timber/plywood cases and containers. Certificated to MPAS – System for Military Packaging Design and Manufacturing Approval to MPAS for self produced designs and designs from other parties**

has been assessed and registered by NQA against the provisions of:

**ISO 14001:2015**

This registration is subject to the company maintaining an environmental management system, to the above standard, which will be monitored by NQA



Managing Director



Certificate No.	213028
ISO Approval Date:	8 July 2025
Valid Until:	18 October 2026
EAC Code:	06, 31



This is to certify that the Environmental Management System of:

**John Pipe International**

Mayflower Close, Chandler's Ford, Eastleigh, Hampshire, SO53 4AR, United Kingdom

(This certificate is part of a multi site registration refer to certificate 213028 for additional info.) applicable to:

**Production of packaging and containers for UK and Export use; freight forwarding by road, air and sea**

has been assessed and registered by NQA against the provisions of:

**ISO 14001:2015**

This registration is subject to the company maintaining an environmental management system, to the above standard, which will be monitored by NQA

Certificate of Registration



Managing Director



Certificate No.	213028/1
ISO Approval Date:	8 July 2025
Valid Until:	18 October 2026
EAC Code:	06, 31



MINISTRY OF DEFENCE



# Certificate of Approval For Military Level Packaging Designer

The Following Named Person is an  
Military Packager Accreditation Scheme (MPAS)  
Compliant Designer

*Mr. Nathan Kennedy*

Authorised By; *Mr. Robert Paul Harris*

MOD DE&S JSC SCM EngTLS Pkg

On Behalf of the MPAS Management Board

Certificate: **MPAS / 001**      Dated: September 2012

The holder of this Certificate is authorised by the above to be a Nominated Signatory in an MPAS Registered Organisation with the authority to certify / approve SPIS Designs for Military Level Packaging as supplied to the MOD, under; Defence Standard 81-41 (All Parts), DEFCON 129 and JSP 886 Vol 7 8.02

✓  
**Dangerous Goods Packing**

✓  
**Shipping Dangerous Goods**

✓  
**Documentation**

# Dangerous Goods: Trusted over Road, Sea & Air. Time after time.

## Risk-Ready: Safeguarding the Journey of Dangerous Goods

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# Quality Policy Statement

Any Item, Anywhere.

As part of its ongoing commitment to excellence, John Pipe International is committed to supplying the highest quality products & service across all the company's business areas. By consistently providing products & services that meet or exceed consumer expectations we will develop user loyalty and so achieve a strong business performance.

The Company recognises that in order to maintain its position as a market leader all employees play a vital part within the quality system and by being directly responsible for their own work contribute to its success and development. All employees are expected to help the Company attain high quality standards. It is Company policy to:

- consider both the internal and external issues that can impact its strategic objectives and the planning of the Integrated Manual.
- maintain and keep records of the management system in accordance with international standards, regulations, and directives.
- ensure all staff are fully trained and understand their role in providing quality products and good customer service.
- provide products & services which fully meet customer requirements.
- develop or acquire products which are effective, safe and reliable.
- make sure the services and materials from suppliers are consistent and of sufficient quality.
- strive for continual improvement in performance, underpinned by the necessary financial resources, and highlight objectives and progress through internal and external communications.

The Manual defines the management organisational responsibilities, in relationship to quality. The Directors have the ultimate responsibility for the effectiveness of the quality system including its maintenance and administration and its related procedures.

The Company shall follow the operations and procedures as per the Manual and other related documents. The Directors are responsible for the final approval of all changes prior to their implementation.

As part of the Company's training procedure this policy will be issued and explained to ensure that it is understood, implemented and maintained at all levels of the organisation as well as being made available to all interested parties.

Documentation for setting - and reviewing objectives and targets are included. where relevant within the existing quality procedures, customer perception shall be monitored using communications as well as any complaints received.



Nathan Kennedy  
Managing Director  
25/10/2024



# Environmental Policy Statement

Any Item, Anywhere.

We at John Pipe International are committed to a policy that will lead to a minimisation of the adverse impact of our activities upon the quality of life of the local community in which we live & work. The Company's policy is to be a good neighbour & a responsible member of Society. The Company recognises the need to comply with all laws & regulations, both local & national, especially those that serve to protect the environment. The Company will utilise policies & procedures that will ensure the conservation of natural resources whilst minimising the adverse environmental impact from our operations.

The conservation of our natural resources must begin with waste reduction & recycling & must strive to ensure that any adverse impact upon the environment or quality of life is prevented or at least minimised during the Company's activities, including the storage, transportation & disposal of products & waste.

The effectiveness of the Policy will be monitored; we will revise the Policy as often as may be appropriate to continue to ensure minimisation of any adverse impact of our activities upon the environment.

The Company actively promotes the principle of sustainable development through the following measures:

1. Meet and exceed all relevant environmental legislation and introduce company standards where legislation does not exist.
2. Seek to reduce the consumption of raw materials in all operations and endeavor to use recycled material where economically feasible.
3. Regulate and improve our services to have the least practicable impact on the environment.
4. Co-operate with the appropriate authorities, technical organisations and relevant groups to improve our environmental performance.
5. Reduce, wherever practical, emissions into the environment.
6. Undertake practical environmental training for all employees and encourage good environmental practices at work.
7. Review the environmental objectives and targets of the Company periodically.
8. Review the contents of this Policy annually and amend it if necessary

It is the responsibility of all Employees, to fully support this Policy through their active participation and co-operation. The allocation of duties for Environmental matters and the particular arrangements which we will make to implement the Policy are set out in the Integrated Management System Manual.



Nathan Kennedy  
Managing Director  
25/10/2024



# Safety Policy Statement

## Company's Operations and Location

The Company undertakes Export Packing at its premises (addresses below) and also at its Customers premises. The type of packing undertaken is for normal commercial purposes, and for the defence industry.

## General Statement

The Directors of the Company will take all reasonable and practical measures to ensure the Safety, Health and Welfare of all employees in the fulfilment of their business, legal and economic responsibilities. These measures will also be aimed at protecting customers and other visitors to the Company's premises.

The day to day responsibilities for the foregoing objective is vested in those who manage the Company or any part of it. Particular responsibilities of individuals are listed in Section 3 of our Safety Policy. (Copies available upon request.)

Attention is drawn to the various notices which are displayed – particularly the abstract on Health and Safety Law.

No employee of the Company shall either intentionally, or recklessly interfere with, or misuse anything provided in the interests of Health, Safety and Welfare in pursuance of any of the relevant statutory requirements and provisions so applying.



Nathan Kennedy  
Managing Director  
08/01/2026

# United Kingdom Wood Packaging Material Marking Programme

for Wood Packaging Material Manufactured in Great Britain

This is to certify that

**John Pipe International**

380 Ringwood Road, Poole, Dorset, BH12 3LT

(manufacturer name and address)

has undergone an assessment and demonstrated that wood packaging material manufactured on the premises described above can be produced using the approved measures described below and specified in the FAO International Standard for Phytosanitary Measures No. 15 of 2018 on Guidelines for regulating wood packaging material in international trade, prepared by the Secretariat of the International Plant Protection Convention (IPPC). This certificate authorises the manufacturer or treatment provider to apply the ISPM15 mark in accordance with this certificate and the retained EU Plant Health Regulation 2016/2031.

Approved measure: **Heat Treatment**

Registration number: **FC0096**

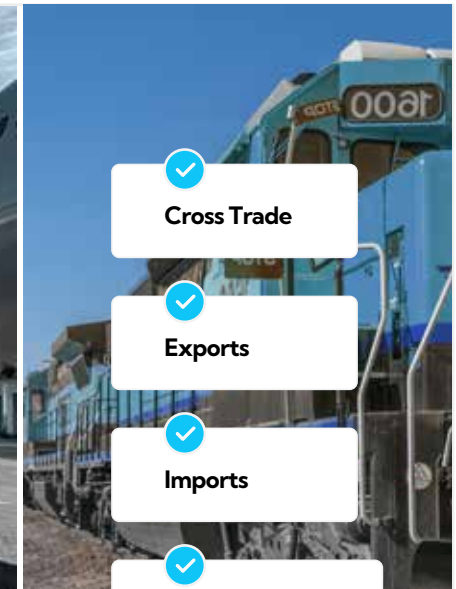
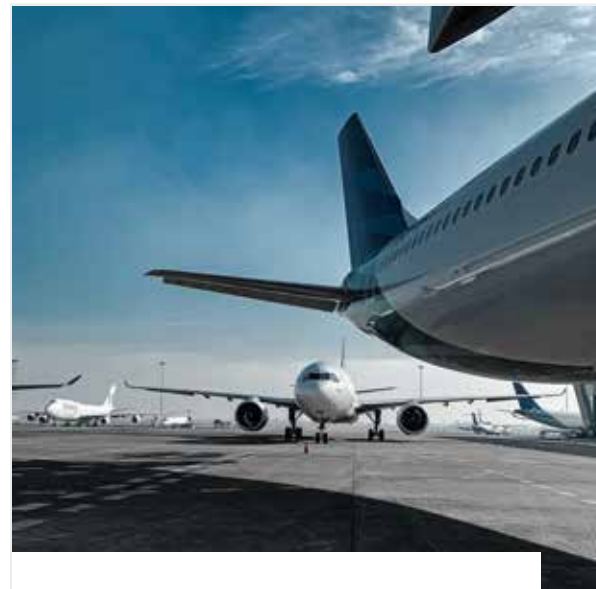
Certificate valid until: **14 April 2026**



Signed on behalf of the Forestry Commission

Signed on behalf of timcon

Signed on behalf of Forest Service



Cross Trade



Exports



Imports



Customs Documentation



Use of Deferment

## Effortless Exporting: Import, Export, and Cross Trade Solutions

Accurate Documentation & Smart Deferment Usage for a Hassle-Free Trade Experience

# United Kingdom Wood Packaging Material Marking Programme

for Wood Packaging Material Manufactured in Great Britain

This is to certify that

## John Pipe International

Mayflower Close, Chandler Ford Ind. Est., Eastleigh, Southampton, SO53 4AR

(manufacturer name and address)

has undergone an assessment and demonstrated that wood packaging material manufactured on the premises described above can be produced using the approved measures described below and specified in the FAO International Standard for Phytosanitary Measures No. 15 of 2018 on Guidelines for regulating wood packaging material in international trade, prepared by the Secretariat of the International Plant Protection Convention (IPPC). This certificate authorises the manufacturer or treatment provider to apply the ISPM15 mark in accordance with this certificate and the retained EU Plant Health Regulation 2016/2031.

Approved measure: **Heat Treatment**

Registration number: **FC0095**

Certificate valid until: **14 April 2026**



Signed on behalf of the Forestry Commission

Signed on behalf of timcon



timcon

Signed on behalf of Forest Service



FOREST SERVICE




Forestry Commission



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# Our Services

- Freight Forwarding
- Export Packing
- Special to contents containers
- Storage
- Air Freight
- Case Making
- Environmental Protection
- Dangerous goods packing & documentation for, sea & air
- Specialist Freight
- Defence & Aerospace Packing
- Cardboard Boxes
- Shrink Wrapping
- Land Freight
- Foil Packing
- Cable Drums
- Consolidation
- Sea Freight
- Packing Dangerous goods
- Foam Fittings
- Load plans
- Logistics
- Case Design
- Customer Site Packing
- Container Loading
- Export Documentation
- Case Manufacture
- Collection, packing at our sites & despatch
- Timber & Plywood supply
- Packing Design Service
- Painted Cases
- Pick & Pack Storage
- Exports
- Logistics Project Mgmt
- Waterproof Cases
- Use of deferment
- Customs Documentation
- Imports
- Cross Trade



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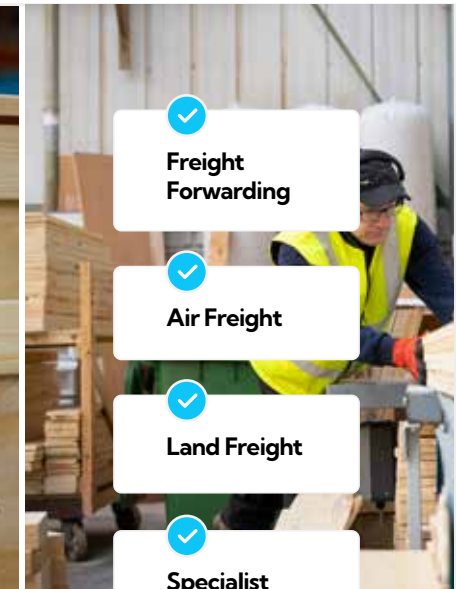


This is to certify that the holder of this certificate:  
John Pipe Limited

Has satisfied all the requirements to become fully  
**JOSCAR** registered as set out by the participating  
buying organisations.

Colin Maund  
CEO, Hellios Information

Renewal date:  
19 February 2027



- ✓ Freight Forwarding
- ✓ Air Freight
- ✓ Land Freight
- ✓ Specialist Freight
- ✓ Sea Freight

# Freight without fret: Expert Handling Across Air, Land, and Sea

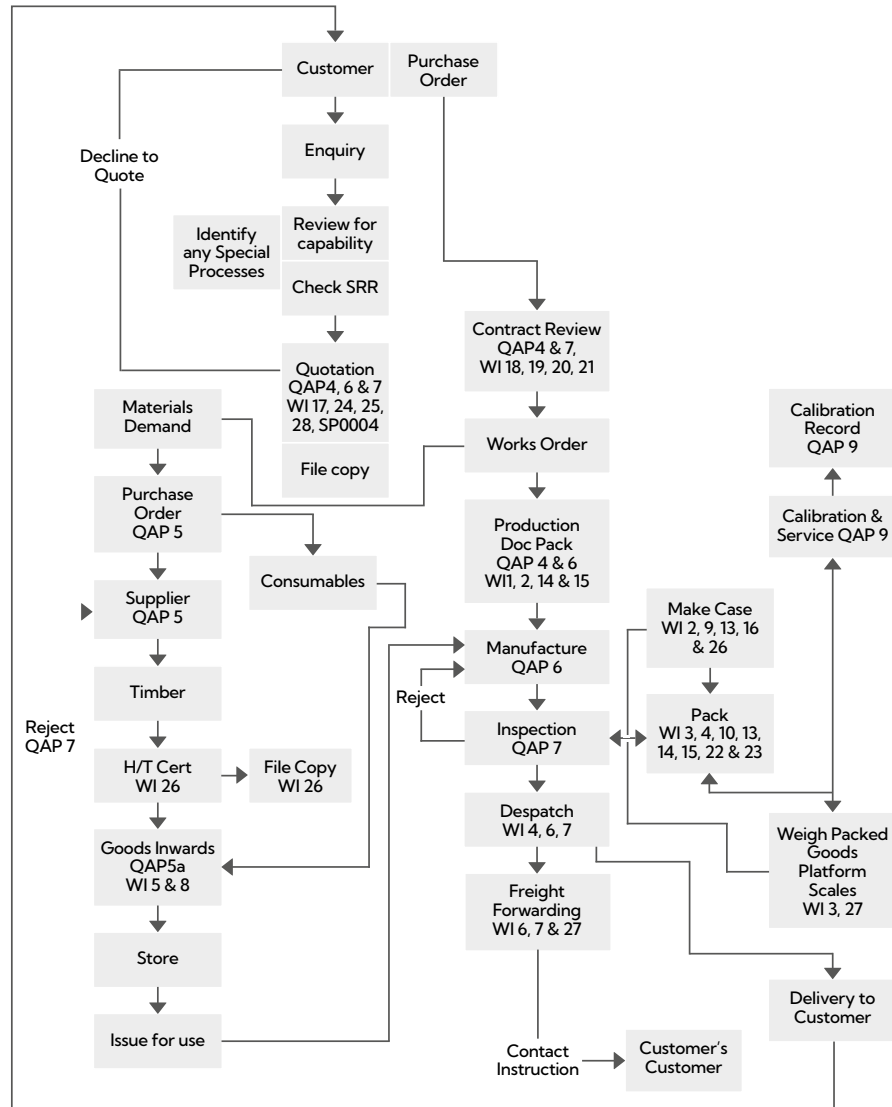
Your freight reaches its destination  
securely and punctually.

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# Business Flowchart



**Dare to Challenge:**  
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**push our boundaries.**



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Certificate of Membership

John Pipe Limited

is a proud member of  
Dorset Chamber

Tony Brown  
President

Ian Girling  
Chief Executive



01/04/2026

Renewal Date

Membership No: 409

Dorset Chamber of Commerce & Industry

Registered in England No. 503870



Shipping  
Dangerous  
Goods



Container  
Loading

# Shipments: Consolidation Load Plans & Container Loading Mastery

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# CERTIFICATE OF MEMBERSHIP

This is to certify that


**John Pipe International Ltd**

is a member of **Make UK**

Membership number: 9000016003

Date of joining: 20/10/2025




Stephen Phipson CBE  
Chief Executive Make UK



- ✓ Custom Packing
- ✓ Foil Packing
- ✓ Specialist Packing
- ✓ MOd Compatible
- ✓ Military Grade Packing

## Reliable Export Packing: Global Network, 60 Years Experience, ISO 9001 Approved.

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No. 710494



## Certificate of Incorporation

I Hereby Certify, that

JOHN PIPE LIMITED

is this day Incorporated under the Companies Act, 1948. and that the Company is Limited.

Given under my hand at London this Thirteenth day of December One Thousand Nine Hundred and Sixty one.

*Assistant Registrar of Companies.*



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Environmental Protection



Timber & Plywood Supply

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**TO WHOM IT MAY CONCERN**

30th October 2025

Name of Insured: John Pipe Ltd t/a John Pipe International  
Principal Address: 380 Ringwood Road, Poole, Dorset, BH12 3LT  
Business Description: Export & Freight Packers

We can confirm that we act as insurance brokers on behalf of the above insured, and based on the information provided to us, we are writing to confirm, as at the date of this letter, brief details of our Clients' insurance cover for your information as follows:

**Employers' Liability**

**Insurer:** Intact Insurance UK Limited  
**Policy Number:** SX61255621  
**Cover Basis:** Insurers will indemnify the above client in respect of their legal liability to pay compensation and claimants' costs and expenses in respect of death, bodily injury, illness or disease sustained by employees during the course of their employment in Insured's business.  
**Cover Period:** 31st October 2025 to 30th October 2026  
**Indemnity Limit:** £10,000,000 any one occurrence, costs inclusive

**Public Liability**

**Insurer:** Intact Insurance UK Limited  
**Policy Number:** SX61255621  
**Cover Basis:** Insurers will indemnify the above client in respect of their legal liability to pay compensation and claimants' costs and expenses in respect of death, injury, illness or disease and third party property damage arising out of their business.  
**Cover Period:** 31st October 2025 to 30th October 2026  
**Indemnity Limit:** £5,000,000 any one occurrence  
**Excess:** £500



**Towergate Insurance Brokers**  
4 Neptune Court, Vanguard Way, Cardiff Bay, Cardiff, CF24 5PJ  
Tel: 02920 444 555 Email: [enquiries@towergatecardiff.co.uk](mailto:enquiries@towergatecardiff.co.uk)  
[www.towergate.com](http://www.towergate.com)

We have **seven offices** located in Bristol, Cardiff, Haverfordwest and Swansea

Towergate Insurance Brokers is a trading name of Advisory Insurance Brokers Limited, Registered in England No. 4043759. Authorized and regulated by the Financial Conduct Authority. Registered address: 2 Minster Court, Mincing Lane, London EC3R 7PD.




# We expect the unexpected.

John Pipe International is more than a logistics provider – we're a partner ready to adapt and overcome any challenge in your freight and shipping needs. From providing flexible storage solutions to offering our warehouse for your product testing, we go above and beyond to ensure your success. We don't just meet expectations, we surpass them. Bring us your challenges – we're ready.



Embrace challenges with us – we're ready to exceed expectations.

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#### Products Liability

**Insurer:** Intact Insurance UK Limited  
**Policy Number:** SX61255621  
**Cover Basis:** Insurers will indemnify the above client in respect of their legal liability to pay compensation and claimants' costs and expenses in respect of death, injury, illness or disease and third party property damage arising out of their business for products sold or supplied.  
**Cover Period:** 31st October 2025 to 30th October 2026  
**Indemnity Limit:** £5,000,000 in the aggregate  
**Excess:** £500

#### Public and Products Liability (Excess Layer)

**Insurer:** American International Group UK Limited  
**Policy Number:** 0032054603  
**Cover Period:** 31st October 2025 to 30th October 2026  
**Excess layer:** £5,000,000  
**Layer limit of indemnity:** £5,000,000

All cover is subject to Insurers policy terms and conditions.

We trust that you will find the above details to be acceptable. Please contact us in writing should you require any further information on this insurance cover, as we shall be pleased to assist if we can.

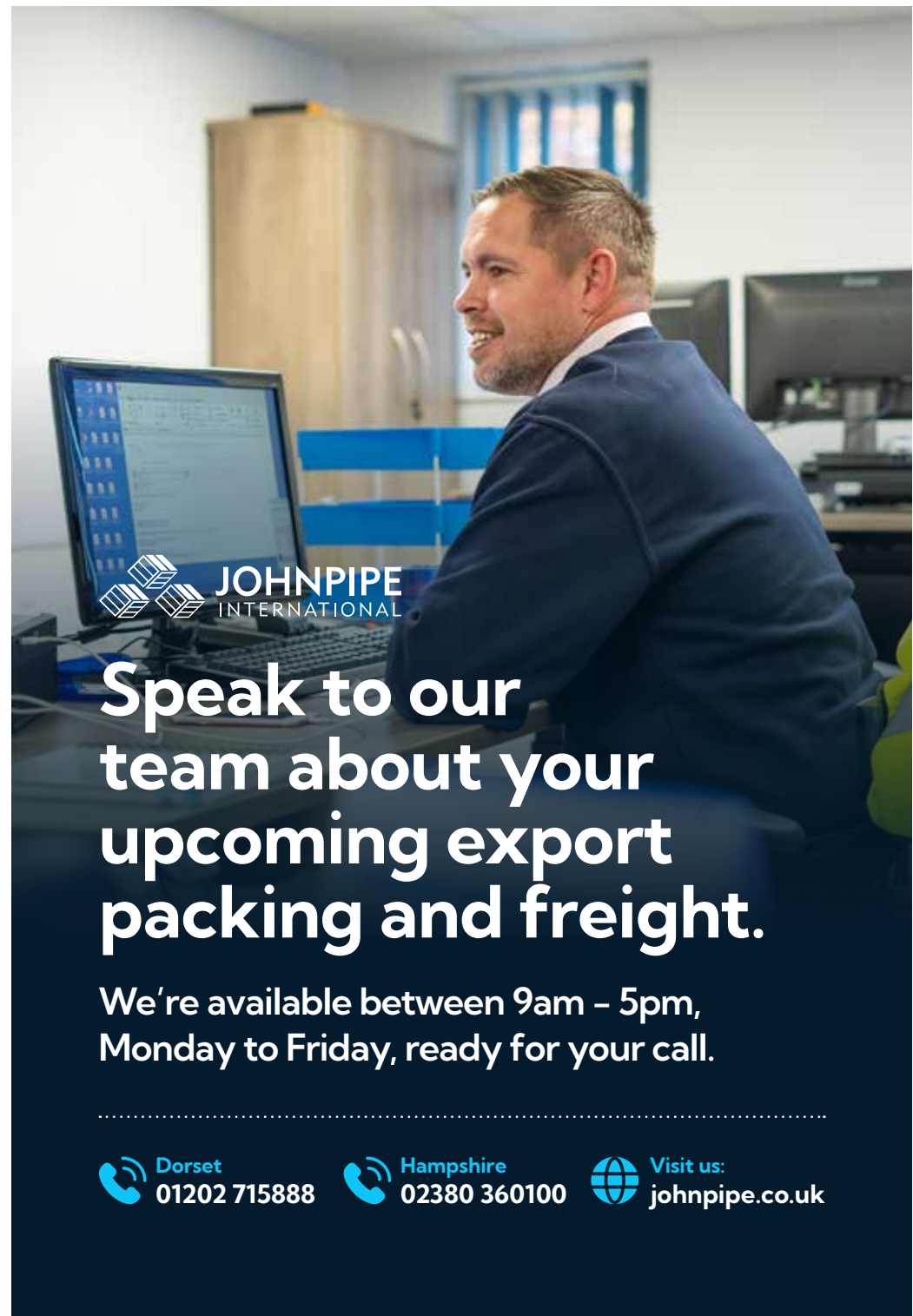
This letter is given without any liability to the writer or the company.


Yours faithfully

Lexie Osman  
Account Handler  
**Towergate**  
Direct Dial: 01793628030  
Email: Lexie.Osman@towergate.co.uk

This document is for information only.

This document does not make you a party to the contract of insurance, nor does it alter the policy in any way. Any alteration can only be made by specific endorsement.





 **JOHNPIPE**  
INTERNATIONAL


# Speak to our team about your upcoming export packing and freight.

We're available between 9am – 5pm, Monday to Friday, ready for your call.

---

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**ARMED FORCES  
COVENANT**

**EMPLOYER  
RECOGNITION  
SCHEME**

**SILVER AWARD**

**2025**



This certificate is awarded to

**John Pipe Limited**

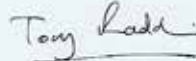
In national recognition of their  
commitment to the Armed Forces.

  
Ministry  
of Defence



Secretary of State for Defence





Chief of the Defence Staff

Your hard work is  
the foundation of  
our success.



 **JOHNPIPE**  
INTERNATIONAL



Est.  
**1961**

# Core Values

## Teamwork

Our collective efforts turn  
challenges into triumphs.

## Customer Commitment

Every customer interaction is a  
chance to exceed expectations.

## Quality

Our dedication to quality sets  
us apart in every endeavour.

## Passion

Our enthusiasm for what we do  
motivates us to go above and beyond.

# Membership Certificate



This is to certify that

John Pipe International

is a Member of the  
British International Freight Association

Member since 07 Aug 1970

Given subject to the provisions  
of the Memorandum & Articles  
of Association of the Association

Chair

*Charles Hogg*

Director General

*[Signature]*

Registered No. 532

*This certificate remains the property of the Association and  
in the event of the membership ceasing it must be returned.*



# We're Award Winning Packers & Freight Forwarders

For sixty years, John Pipe International have  
been a diligent provider of export services.



# Thank you for your interest in our company.

## Customer Response Document Source and Validity List (for auditing purposes)


No	Document Title	Validity Date	Comments
	ISO 9001:2015 – Certificate 6859 – Poole, Works	October 2026	Scan of original certificate, framed in entrance porch
	ISO 9001:2015 – Certificate 6859/1 – Chandlers Ford, Works	October 2026	Scan of original certificate, framed in entrance porch
	ISO 14001:2015 – Certificate 213028 – Poole, Works	October 2026	Scan of original certificate, framed in entrance porch
	ISO 14001:2015 – Certificate 213028/1 – Chandlers Ford, Works	October 2026	Scan of original certificate, framed in entrance porch
	Defence Packaging MPAS 001	September 2012 onwards	Scan of original certificate
	Quality Policy Statement	October 2024 onwards	Front sheet only, Copies on Notice boards
	Environmental Policy Statement	October 2024 onwards	Front sheet only, Copies on Notice boards
	Safety Policy Statement	December 2025 onwards	Front sheet only, Copies on Notice boards
	UK Wood Packaging Material Marking Programme	April 2026	Scan of original certificate
	Cyber Essentials Certificate	November 2026	Scan of original certificate
	JOSCAR Certificate	February 2027	Scan of original certificate
	Company Business Flowchart rev 4	N/A	Extracted QM file appendix
	Dorset Chamber Certificate	April 2026	Scan of original certificate
	Make UK Membership Certificate	October 2025 onwards	Scan of original certificate
	Company Registration Certificate	N/A	Scan of original certificate
	Employers and Public Liability Details	October 2026	Letter of explanation from our insurers
	Armed Force Covenant Silver Award	Issued 2025	Scan of original certificate
	Document Source & Validity (this Document)	N/A	Extracted Customer Response File
	BIFA Membership Certificate	August 1970 onwards	Scan of original certificate


# Next steps:

Thanks for reading. We hope this document has been helpful.

Get in touch with our team to find out how we can help you on your upcoming project

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 Hampshire  
02380 360100

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